

Saturday 12 December 2020

## ATAR TESTING ERROR

Overnight QTAC conducted internal testing of our ATAR processes ahead of the state-wide release on Saturday 19 December.

Regretfully, testing of the release information rolled out into our live production space which issued ATAR notifications to 24 000 Queensland Year 12 students.

As there is no data currently in the system, students may have received a notification that they are ATAR ineligible.

QTAC CEO Dr John Griffiths says “QTAC acknowledges this technical error and deeply apologises to our Year 12 cohort, this has no doubt caused additional anxiety during what has already been a trying year for our school community.”

Dr Griffiths added, “We receive the Year 12 result file from the QCAA on Monday, which is when the actual calculation of the Queensland ATAR begins, we are on track for official release on Saturday 19 December”

Throughout the day, QTAC has made contact via email and SMS with the 24 000 students affected. QTAC also reached out to the 9 000 authorised contacts which some students have added onto their account, in most cases these are parents or guardians. Messaging was also posted on the QTAC social media channels and the homepage of [www.qtac.edu.au](http://www.qtac.edu.au). A further 2 700 emails were also sent to the wider QTAC school community.

Below is the timeline of events for the next seven days.

### QTAC ATAR Release

Monday 14 December – QTAC receives the Year 12 result file from QCAA

Tuesday 15 December – QTAC performs inter-subject scaling process

Wednesday 16 December – QTAC checks and validates data

Thursday 17 December – QTAC calculates the ATAR

Friday 18 December – QTAC loads the ATAR into the Portal

Saturday 19 December – ATAR Release

### ENDS

QTAC contact

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### ABOUT QTAC

*The Queensland Tertiary Admissions Centre (QTAC) operates a centralised tertiary application service for 16 higher education providers in Queensland and Northern New South Wales, across both undergraduate and postgraduate admissions. QTAC has been providing potential students and education institutions, employers and governments with the opportunity to connect and create long lasting productive relationships over the past 40 years, by delivering a range of education opportunities.*